

3f Software Planner 2006 Upgrade Procedure

(Database on same server as IIS application)

Prerequisites

You must be logged in as Administrator to the server and have basic knowledge of server management.

Article

When you update to the latest version of 3f Software Planner the database and all uploaded files are backed up, then the old version is uninstalled automatically. This is handled by an update assistant which you must download separately from the 3f Software Planner setup.

Next you install the latest version of 3f Software Planner. Upon installation setup automatically restore the backup of the files and database to finish the update.

Before you begin, it is always a good idea to make a full system backup (Uploaded files and database)

<http://www.3fsoftwareplanner.com/project-management/kb/article/system-backup/full-system-backup.htm>

Step 1 Login using an Administrator account

You must be logged in to the system you want to update with an administrator account.

Step 2 Download the update assistant

Download the update assistant on your desktop. The update assistant will guide you during the update process. To download go to

http://www.3fsoftwareplanner.com/download_files/3FUpdate.exe

Step 3 Download 3f Software Planner full version

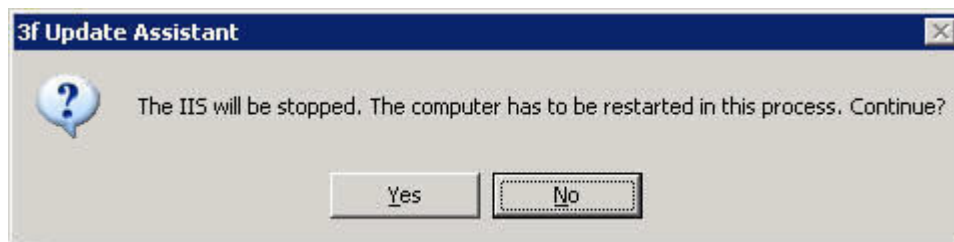
You need a full setup to upgrade. To download the latest full version of 3f Software Planner consult the email send to you with the upgrade notice.

Step 4 Double-click 3FUpdte.exe

This step will backup your database, files uploaded to your existing system and uninstall your current version.

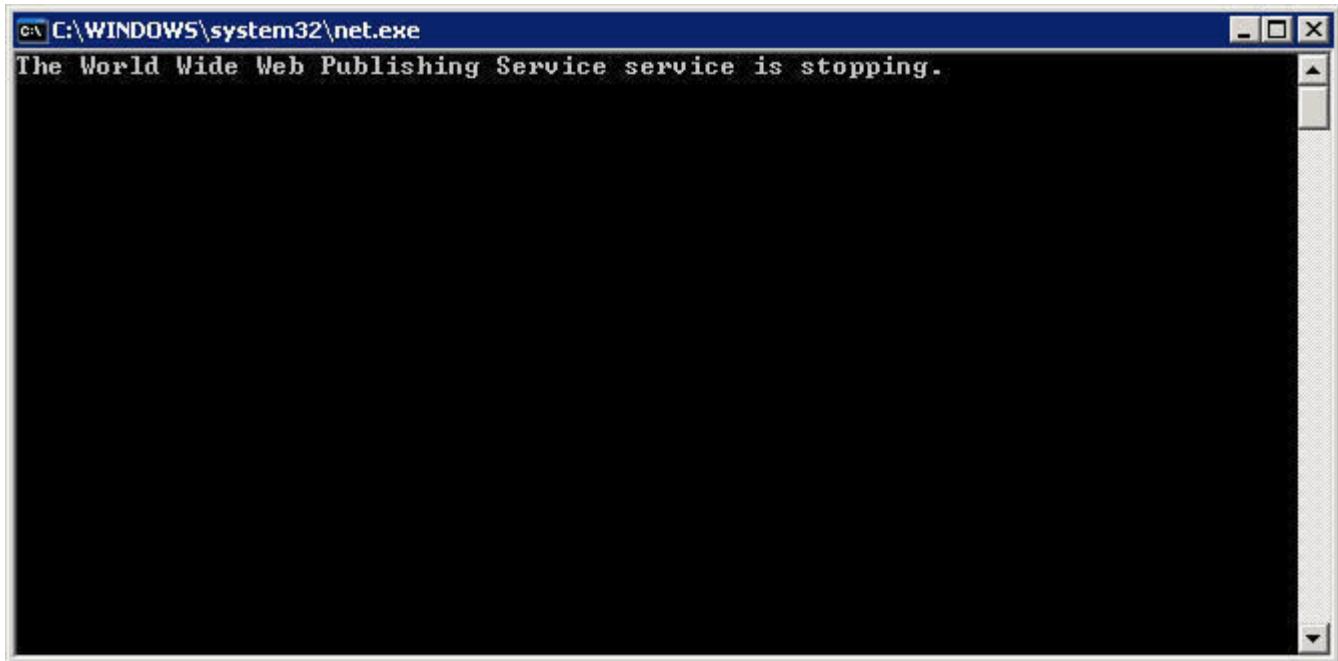
Dialog 1 - Stop IIS

When you click yes the IIS server will stop. If you click no the update process will stop.



Dialog 2 - Progress Stopping IIS

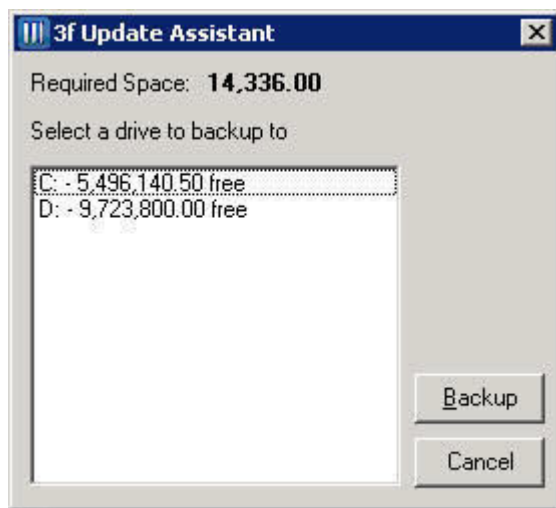
While the IIS is being stopped you will see a screen that looks much like the one below.



Dialog 3 - Choose Backup Destination Drive

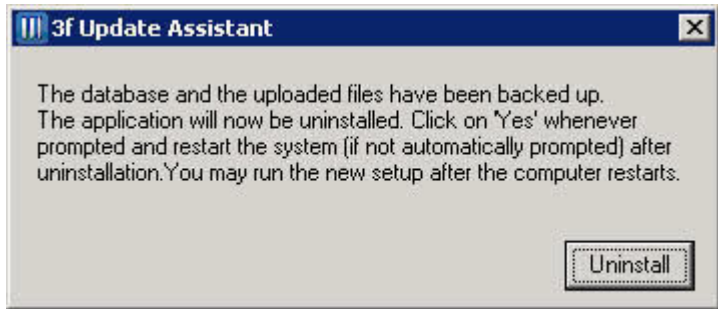
When the IIS has been stopped you will see a dialog box that display all fixed drives on the computer or server with enough space to backup the 3f Software Planner. Choose the drive you want to use then click the Backup button to start the process. Depending on the size of the database and the number of uploaded files this process can take some time to complete.

Note: If you do not see any drives listed then that means you do not have sufficient space on your computer or server. If this is the case please contact technical support. The update can still be done but it is somewhat more complicated and will require some guidance.

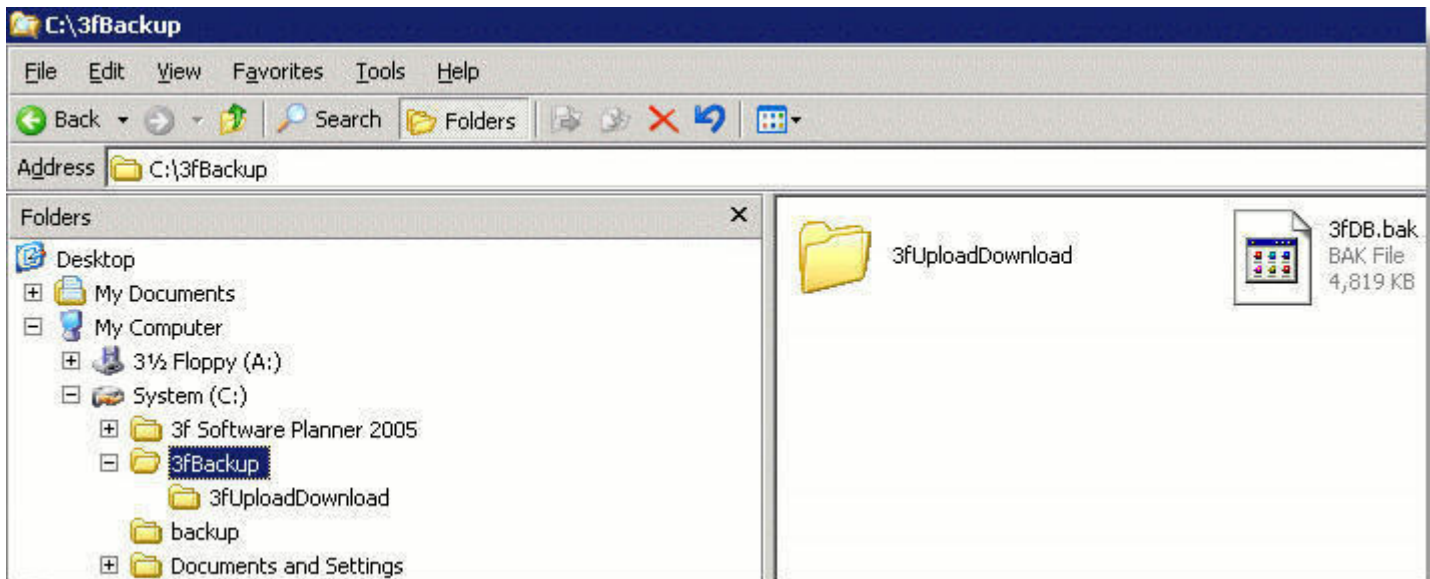


Dialog 4 - Backup of database and uploaded files completed

When the database and uploaded files have been backed up you will be prompted before the 3f Software Planner is un installed. Click "Uninstall" to continue. During the de-installation process click 'Yes' when ever you are prompted.



Note: The database and uploaded files have now been backed up and placed in a folder "3fBackup" on the drive you selected. Explore the folder, but do not delete anything!



Step 5 Restart

When the old version of 3f Software Planner has been uninstalled restart your computer or server.

Step 6 Installation of new version

When you are ready to install the new version do the following:

6.1 Remove the folder **C:\3f Software Planner 2005** (or **C:\3f Software Planner 2006**) (assuming that 3f Software Planner was installed in this folder) manually.

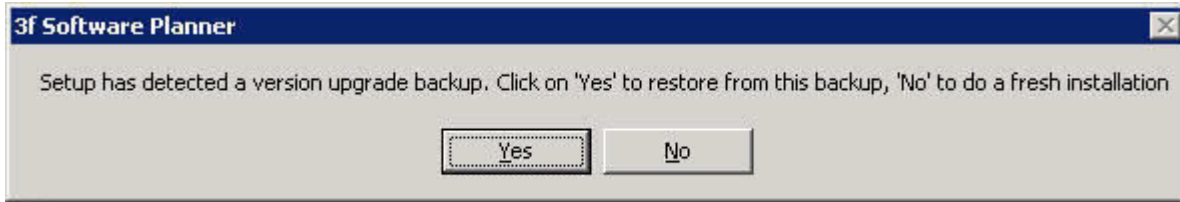
6.2 If you upgrade from version 3.0000.0000 then you will also need to remove this folder: **C:\Program Files\Microsoft SQL Server\MSSQL\$IPLAN2005**

If you cannot find the above mentioned folders, just start the installation of the new version. If the folders exists you will be prompted by Install Shield to remove them as well as where they are located.

6.3 Install 3f Software Planner as you would install any other software.

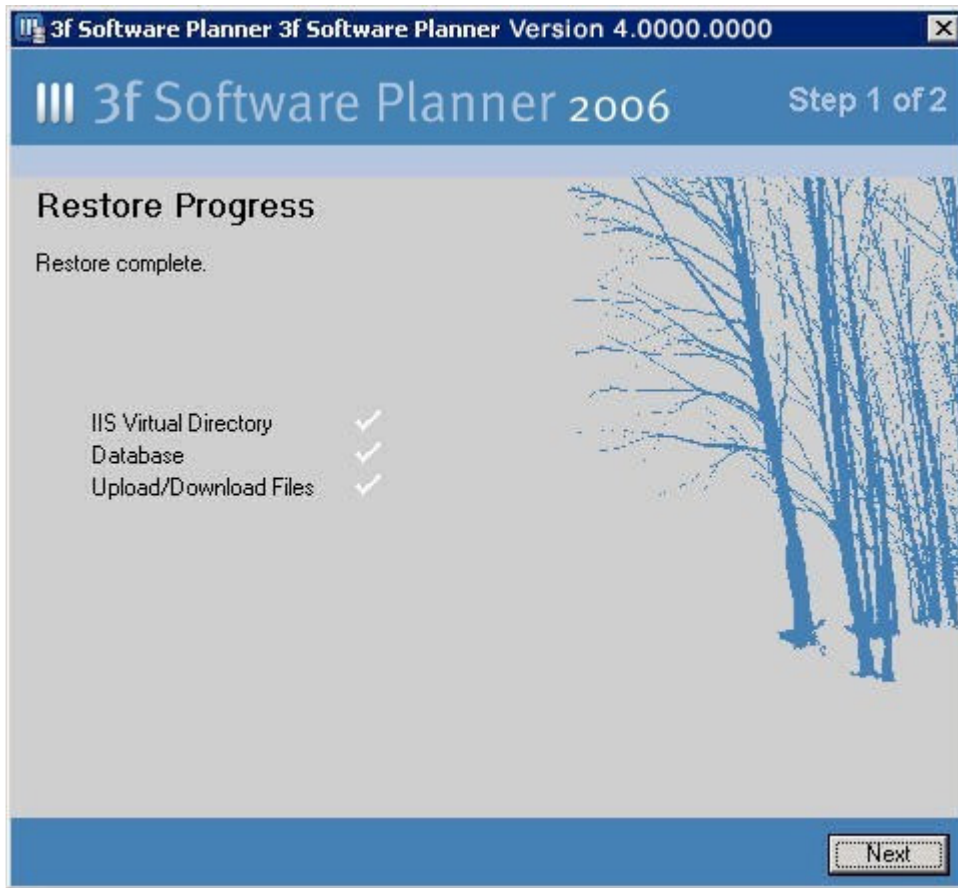
Step 7 System Update **PAY ATTENTION**

When the new version has been installed the system automatically detect that you are performing an update. The system does however give you the option to either upgrade or create a fresh installation. **Click YES to upgrade.**

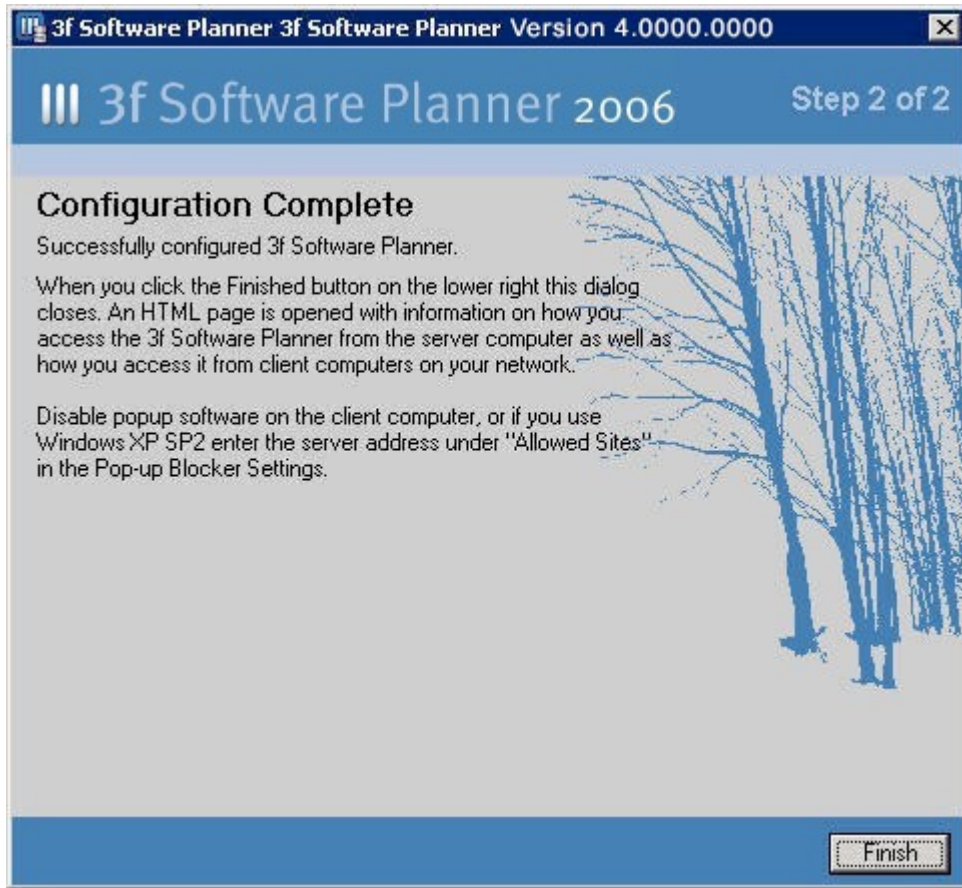


If you are not prompted the above dialog box when you click Finish after the installation simply double click the 3f Software Planner icon on the desktop.

During the upgrading process you will see this dialog. Note the actual update process can take some time depending on the number of files you have uploaded to the system.



When the upgrade is finished you will see this dialog. You can now go ahead and use the upgraded 3f Software Planner.



Step 8 Delete Backup Folder

When you have verified that the update was successfully completed you can delete the "3fBackup" folder and its content. Do not delete it before you are 100% that the update was successful.

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